

To serve a growing organization to the best of my ability sincerely, honestly with hard labor and where I am the role player for the overall growth of the concern and give respect to my

ABHISHEK SINGH RATHOUR Competent Telecom Professional

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A telecommunication professional with 15+ Years of experience in the field of (MW Rollout) implementation and Operation & Maintenance with indepth understanding and knowledge about the sector. Offering a combination of technical skills through actionable insights; targeting leadership opportunities in Project Management with an organization of high repute preferably in Africa/Europe/Gulf/PAN India (Metro Cities)

Profile Summary

A focused professional offering 15 years of experience in directing large engagements such

as Project Management, **MW Roll-out in GSM Field**, Customer Relationship and EHS
Management in Telecom domain

Currently associated with Airtel Africa as a Project Management Office (PMO); directing deployment across Nigeria, Niger, Uganda, DRC, RC, Chad, Kenya and Tanzania.

Extensively skilled in MW Roll-out for ZTE, Nokia, Huawei, Samsung and Ceragon; broad-based expertise in managing rollout of MW and executing Telecom Projects in BSS O&M for GSM Technology with over 100 teams in field

Expertise in concepts of end-to-end project planning and implementation from scope management, to activity sequencing, cost estimation, risk analysis to quality management in line with organizational guidelines and norms

Effectively presided over project review meetings, management committee and coordination meetings, working towards client management and relationship development during & after the project, monitoring & reporting both internally and externally on financial and project progress

Core Competencies

Process Improvements

SLA Management

Quality Management

Manpower Management

Project Management

Strategy Planning & Leadership

Client/ Stakeholder

Management Reporting &

Documentation

Strategic Business Planning

Operation Management

Project Rollout Management

PMO
Possesses strong knowledge of Rollout –Infill (New sites Sharing & Build to suite)
Modernization, Fiber, DWDM, IPRAN, BSC & RNC) Swap

Successfully delivered projects as per scheduled deadlines and extended assistance in post-implementation and maintenance

Expertise in: Project Planning right from NFA preparation, PO allocation, ordering material, shipment tracking, equipment delivery while coordinating with SCM to clear customs from Port and accelerate delivery to Warehouses Service order punch to Tower co in coordination with Tower co for RFI requirement Tracking site survey to capture each requirement at site and mapping the same with equipment plan Tracking with Vendor team to plan deployment as per projection of RFI and team availability town wise on MapInfo. Tracking Project Capitalization ETO E, ATP, MAPA, Invoice Completion, GRN, SOA, Move Order, Final Capitalization in FAR report

WORK EXPERIENCE

I have total experience of 15+Years.

Period: - 20 April 2019 to September 2023.

Employer: Ceragon (Africa)

Designation: PMO for Airtel Africa Account in Ceragon Africa.

- I oversee all Project Rollout and Operations services for Airtel Africa Account at Ceragon.
- Organize and present weekly governance meetings for HQ and with Customer.
- Creation report for HQ Governance meeting of Hardware Delivery to Airtel Africa OPCOs.
- Weekly Review of Hardware Deliveries to Airtel Africa's OPCOs.
- Preparation SLA/AMC reports for a higher-level management of PO Invoices for Airtel Africa.
- On a weekly or monthly basis, review open operations and project cases with HQ management.
- Coordinate with Country PMs for daily Projection update and issue discussion.
- Review Monthly Targets for all Open PO for all Airtel Africa with OPCOs Manager.
- Plan and schedule project timelines and quality assurance.
- Identified and close communication gap to closed projects before time.
- Coordinate with HW Delivery manager and Shipping team to reach All Hardware on Time to Airtel Africa OPCOs.
- Interface with the customer and handle customer complains of Project maintenance work.
- Attending regular Internal Project review meeting for (PAC/FAC) VS Project status with Country managers and share MOM with Upper managements.
- Attending regular review meetings for Equipment delivery to Airtel Africa OPCOs.
- Coordinate with Ceragon Networks HQ Team for system development and raising Issue.
- Project Monitoring and closing.
- Assist PMs with define and updating Project management Process standers and Governances.
- Manages and supervise workflows and plans required in handling customer complaints, alarms and KPI's degradation signaled by customer /Ceragon or QoS departments, and coordinate the request from customer support team in handling support cases, fault analysis, solutions, and suggestions

Period: - 28 March 2018 to 27 March 2019. Employer: ZTE (Curacao Netherland)

Designation: Microwave Project Rollout as AM

Managing Microwave and BTS Installation Rollout of the delivering projects in Curacao ZTE

for DIGICEL.

- Presenting to senior management of customers on a weekly basis on project progress and status.
- Project risk analyses, planning and scheduling.
- Project tracking and reporting etc.
- Reports (Daily/Weekly/Monthly Project Progress and GAP analysis).
- Responsible for ensuring all project planning and designing completion is done in the times set out by the client.
- Responsible for liaising with the client on all aspects related works from planning to acceptance Responsible for trouble ticket/WO handling, fault management & configuration management for M/W via NMS/MapInfo.
- Reporting on a Local level on all projects related matters.
- Give project planning and progress reporting to Rollout Manager of ZTE.
- Subcontractor management during the execution of the project, including, outsourcing performance evaluation.

Period: - DEC 2016 to 30 March 2018.

Employer: Samsung Electronic India (On role Indovision Pvt. Ltd)
Designation: Subject Matter Expert for Microwave Rollout AS (PM)

- Project Schedule, Project Planning, Project Progress, Project Management and Controlling Resource Planning & Workforce management.
- Reporting on a Local level on all projects related matters.
- Presenting to senior management of customers on a weekly basis on project progress and status.
- Project risk analysis, planning and scheduling.
- Project tracking and reporting.
- Reports (Daily/Weekly/Monthly Project Progress and GAP analysis).
- Managing all aspects of the delivering projects of MW in MP India for Samsung (JIO).
- Responsible for ensuring all project planning and designing completion is done in the times set out by the client.
- Responsible for liaising with the client on all aspects related works from planning to acceptance.
- Give project planning and progress reporting to Rollout Manager of Samsung.
- Subcontractor management during the execution of the project, including, outsourcing performance evaluation.
- Coordinate with local RF Team and subcontractor for SSCVT and DT.
- Work at JCP(Jio Coverage Portal) and SF (Site forge Portal) for KPI performance reports etc..
- Coordination with planning team for link budget plan, for changes in plan, check survey plans.
- Coordination for MW sites integration with OSP team & Cisco team.
- Fault diagnosis with technical team for MW sites technical issues
- Managing all teams for team availability and manage team for complete MW rollout activities in proper timeline.
- Utilized material list to be prepared and reports submitted to warehouse
- Coordination for de Installation/ Re installation of MW hop, pole mount, pole etc.
- Validation of the entire license for riggers/Technicians for Tower climbing, safety tools and equipment's for outdoor /indoor activities as per standard H&S guidelines/Government guidelines and safety guidelines of RJIL
- Working for End-to-End MW Links Visibility in NMS by help of NOC team, Ceragon support team & Field teams.

- Coordination for MW Field ATP completion timely.
- End to End to follow up for MW links NOC ATP & NOC HOTO.

Period: - 15th June 2014 to DEC 2016.

Employer: Huawei Technologies Africa (2 Country in Africa DRCongo, TCHAD) Designation: Ceragon MW/TRM Expert. (BO Engineer) (MW/TRM LEAD In TCHAD)

- Managing Operations and Project Rollout for East Congo of Airtel DRC.
- Managing Ceragon Project rollout for Airtel TCHAD.
- Manage all Field Manager/Field Engineers for all MW links (Ceragon, NOKIA, ZTE, Huawei UBR, NEC, ERICSSON) and some special customer (UN. MONUSCO, Goma DRC, U.N., UNICEF, NGOs and Hotels,)
- End to end responsibility of International VSET Links. (DRC<>Rwanda, DRC<>Uganda, DRC<>LONDON, DRC <>INDIA).
- Responsible for end-to-end network of AIRTEL Operator DRC & TChad.
- Operational responsibility for real time monitoring and control of traffic on Back bone by NMS for
- Responsible for international POI connectivity and troubleshooting in case of outage.
- Co-ordination with customer for the issues in the network and to find out the solutions.
- Giving on time training and solutions to Front office and NOC team including RCA.
- Giving support to implementation, integration of the new Back bone according to plan for the project rollouts.
- Troubleshooting, fault management for M/W (Ceragon IP20N/20C/10, E//MW, Huawei RTN 905,910,950,980, OSN, DWDM) links, SDH/PDH equipment's.
- End to end Configuration of Ericsson/Huawei/Ceragon for new MW links.
- Software up gradation of Ceargon using NMS tools like Net master, POLY View.
- Integration and commissioning of CERAGON, ZTEMW, Mini Link for new 3G/LTE sites.
- Providing backend support to field engineers and monitoring of nodes in the concern zone
- Giving remote support on HUAWEI RTN and OSN to field engineers using NMS tools like remote desktop, U2000, M2000.
- E2E (E1 & Ethernet) Testing (RFC & Ping) for Optical Transmission.
- Capture pre and post health checkups of IP-10, TXN and Node B during planned activity.

Period: - 24th January 2012 to 23rd May 2014. (Indonesia) Employer: Ceragon India Pvt. LTD (On role Ceragon India)

Designation: Project Engineer for Overseas project of Ceragon Network

NMS/NOC Engineer/Coordinator West Bengal

Tech Customer Support Engineer NEW DELHI for Asia pacific.

RESPONSIBILITIES: -

- Managing all activity of MW Rollout Project.
- End to end all responsibility for Ceragon Project in India and Overseas for many operators.
- Commissioning and Maintenance of Ceragon MW R1, R2, 1500HP, IP10E/G, IP20C/N.
- Responsible for TDM trails and Ethernet provisioning over IP MW for 2G,3G,LTE,VOLTE.
- Responsible for trouble ticket/WO handling, fault management & configuration management for M/W via NMS.
- Planning E-1's to new sites & through them to far end by NMS.
- Alarms Monitoring in TRM and giving suggestion to the Management in NMS.
- Providing E1 for new sites & Responsible for all planned activity in a particular Network.
- Responsible for IP Transmission, IP/Ethernet over SDH networks, Pseudowire transport, Ethernet over MW, Ethernet shared bandwidth and Ethernet metro rings.
- Optimization of Microwave network for fiber ring protection (1+1).
- Responsible for Operation and maintenance, performance monitoring and network trouble shooting.
- Providing remote support to field engineers whenever necessary.
- Carry out planned activity in coordination with field engineers with prior approvals of customer.

- Involvement in Project Roll out activities, beginning from cell sites Installation to Integration and Quality approval & at last declare the site ON AIR after AT.
- Managing technician team for Electrical & all other power issues.
- Supervise and co-ordinate with electrical guy to avoid electrical issue and checking the power alarm.
- Responsible for network expansion and directly co-ordinates with marketing people for commercial benefits.
- Complete rollout project of Airtel for NOKIA (FIU, FAFA, and FIPA) swap to Ceragon IP 10,20N.

Period: - 22nd March 2010 to 21st January 2012. (NEPAL,INDIA)

Employer: ZTE CORP. INDIA.LUCKNOW (On role JMD Eng. and TVS Int.Pvt Ltd.) Designation: Project Engineer, Coordinator for Lucknow, Kolkata and Nepal Projects.

RESPONSIBILITIES:-

- Commissioning and Maintenance of ZTE M/W, BTS.
- Responsible for TDM trails and Ethernet provisioning over IP MW.
- Monitoring & doing O&M activity, Alarm clearance through Net act from BSC.
- Integration & commissioning of BTS (8800,8900),
- Creating the cross connection in MW (8250, 8950) for new sites in BSC.
- Responsible for trouble ticket/WO handling, fault management & configuration management for M/W via NMS. Integration & commissioning of BTS (8800,8900),
- Responsible for Ethernet and TDM hybrid services over SDH MW.
- Working on WEB EML Client tool, SAM Client tool and Net Nemun tool.
- Giving support to Integrate the NSN and ZTE node B (NSN MR and ZTE ZXSDR8200).
- Planning E-1's to new sites & through them to Far end.
- Providing E1 for new sites & Responsible for all planned activity in a particular Network.
- Complete O&M of links between two sites which includes ECI MUX & ZTE LINKS.
- Supervise and co-ordinate with electrical guy to avoid electrical issue and checking the power alarm. Alarm Verification from sites and Monitoring of Critical alarms.
- Provide technical support in BSS level like BTS commissioning, SW updating.

Period: - 1st August 2009 to 15th March 2010.

Employer: Adequate Electromechanics Eng. Jaipur Rajasthan INDIA.

Designation: Implementation Engineer

RESPONSIBILITIES: -

- Management and supervision of teams for Installation and Commissioning of MW and transmission (PDH & SDH) equipment as well as BTS for Indian Railway Rajasthan.
- Commissioning & Troubleshoot of PDH.
- Software up gradation (PDH, SDH and Mux) using BPFTP server and card addition in Mux for increased E-1 capacity.
- Involvement in Project Roll out activities, beginning from cell sites Installation to Integration and Quality approval & at last declare the site ON AIR.
- Troubleshooting, fault management for BTS, M/W links, SDH equipments.
- Providing E1 to new cell site through different transmission nodes.
- Complete O&M of links between two sites which includes TEJAS MUX, Huawei MW, NEC & CERAGON LINKS.
- Integration & commissioning of BTS, FIU, SDH & PDH IDU & ODU during alignment.

Technical Strengths:

- Training done in installation/ Integration of CISCO From Rooman Tech. (CCNA).
- O Training done in installation/ Integration of Ceragon MW equipments.
- O Training done in installation/ Integration of Nokia MW BTS.
- O Training done in installation/ Integration of NEC Paso and IP Link of MW.

- O Training done in installation/ Integration of ZTE MW and BTS 8800, 8900 & Outdoor BTS.
- O Training done in IP4 and IPv6 in Ceragon Support India.
- Training done in installation/ Integration of HUAWEI MW OSN BTS.
- O Training done in GSM Architecture, Channel Concept, Call Flow, Frequency Reuse.
- O HOP Up gradation from 1+1, 2+2, to 1+0, 4+0, 5+0 in INDONASIA for Overseas Project of SMATRFREN.
- O Installation & Commissioning Troubleshoot of M/W Links from NMS and Site (ZTE,NEC Paso Link, NEC NEO, IPaso Link 100/200/400/1000 NEC Ix, NEC VR4/10, Huawei RTN910,950,980 OSN ,Ceragon 1500,R1,R2,IP-10,IP20N,IP20C,Nera, Evolution Metro and XPend).

PROFESSIONAL EDUCATION

- B.E. in Electronics & Telecommunication Engineering from Rajasthan University.
- MBA in Networking Management & Business Administration from ISBM University.
- Certificate of CCNA (Router and Switching) From Rooman Tech. INDIA.

PERSONAL DETAILS:

| Name | ABHISHEK SINGH RATHOUR |
|------------------------|--|
| Date of Birth | 16th July 1986 |
| Gender& Marital Status | Male & married |
| Languages Known | English, Hindi, Rajasthan, Bengali, (French, Arabic Very Little) |
| Nationality | Indian |
| Address | NEAR ETHA CHORAHA MUSTFABAD ROAD SHIKOHABAD |
| | DIST-FIROZABAD (U.P.) |

DECLARATION

I hereby declare that the information furnished above is true to the best of my Knowledge. Date

Place-INDIA

Abhishek Singh Rathour