



ABIGAIL FREITAS

Born in 1995, Portuguese

Languages: English / French

Driver's Licence: A and B

Phone Number: +33 643171473

E-mail: abigaileumaria@gmail.com

WORK EXPERIENCE

STAR SERVICE HEALTHCARE –

Quality Analyst – November 2023 - Present

Lyon - France

Hotel L'Abbaye –

Polyvalent Receptionist January 2023 – October 2023

Lyon - France

CONCENTRIX –

Quality Evaluator - January 2022 – January 2023

Customer Service – May 2020 – December 2021

Porto - Portugal (Remote Work)

Nomad's City Flats – Apartamentos Turísticos

- 28th October 2019 until 31st March 2020

Guest Management

Porto - Portugal

InterContinental Park Lane Hotel

- Internship – 1st June until 30th September 2019

Housekeeping Depart. / Front Office

London - United Kingdom

Gelados de Portugal - 2017/2019

Waitress

Porto - Portugal

SONAE - 2016/2017

Continente – Cashier

Porto – Portugal

INTERESTS & SKILLS

Team Management / Reading & Learning /
Languages / Travelling

Sales Force / E-Commerce Sales Center /
E-Commerce Adyen & Magento / Microsoft
Office / Avantio Software / Host Software /
NewHotel Software / Thais Software

Leadership / Methodical / Bilingual / Organized

EDUCATION

**Six Sigma Lean Course – White Belt, Yellow Belt,
Green Belt**

Cambridge School Portugal – English Course

- 2017 until 2019

Alliance Française - French Course

- 2016 until 2018

Portucalense University – bachelor's degree in

Hotel Management

- 2016 until 2019

Gonçalves Zarco School - Scientific-Humanist

Course in Languages and Humanities

