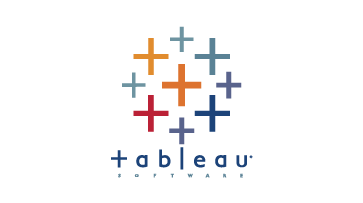
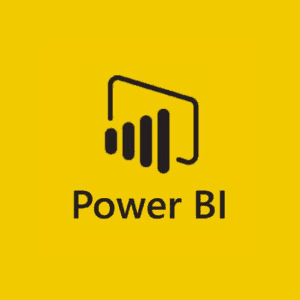
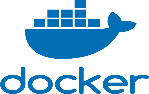
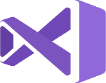
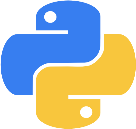


**Project Manager PMP**

**Ahmad Dawoud Sukker**

Career Path



SUMMARY

**Position:** PMO Officer - Sr. Project Manager

**Latest Employer:** Airforce Air Defense AFAD

**Experience in Project** **Mgt**: 10 years.

**Other Positions:**

* Implementation Manager
* Technical Analyst\TL
* Software Developer-ERP

**Total Experience in IT field**: 16 years

Personal Info

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MOBILE: +971 501432015

LinkedIn: www.linkedin.com/in/adsukker

# Personal Summary

Dynamic and seasoned Technical Project/Program Manager with over fifteen years of experience in spearheading complex projects, and efficient Service Delivery Management. Specialized in orchestrating the implementation of large-scale Enterprise Solutions with a focus on driving operational excellence and strategic growth. Seeking to bring a record of success and innovation to a challenging and progressive role in a leading organisation.

Demonstrated expertise in leading cross-functional teams for multinational enterprises and government and military entities, consistently delivering tailored services and solutions on time and within budget. Recognized for exceptional skills in stakeholder management, effective and strategic planning, risk management and leadership.

Education

**Degree:** Bachelor’s degree in computer information systems (CIS) – Good GPA

**Institute:** Yarmouk University – Jordan (2004-2008)

Talented in seamlessly integrating sophisticated technical solutions with strategic business initiatives, enhancing organisational performance, and driving sustainable growth. Eager to contribute deep industry knowledge and innovative leadership to a forward-thinking company.

# PROFESSIONAL EXPERIENCE (Summary)

* Work closely the Sponsor on business cases analyses and feasibility assessment.
* Manage stakeholder’s engagement and ensure their satisfaction, and their support to the project.
* Identify scope of work, requirements, and set the roles and responsibilities.
* Identify, Breakdown, and plan project activities, resource, and expenses.
* Risks Identification, analyses, contingency, and mitigation plans.
* Develop Project Plan, set project Baseline, and drive the execution accordingly, while keeping the stakeholder informed about the progress updates t and keep.
* Identify and analyses the risks effectively and develop effective plans to mitigate and avoid the risks.
* Assemble and Build project team, and maintain consistent improvement, and provide the support needed for the team a unit and individuals.
* Setup and maintain effective communication channels to insure clear and transparent flow of information.
* Plan, Assess and Control the quality across all project Iterations or phases, to ensure meeting stakeholders expectation.

Project Manager Responsibilities

## 2014-Today, Project Management

Over the last decade, led over 40 diverse projects across 7 programs, demonstrating adaptability and expertise in managing complex project demands. Key highlights include digital transformations, process enhancements, and developing a balanced, comprehensive approach to project management.

## Key Skills and areas of expertise

* Proficiency in Agile, Waterfall, and Hybrid methodologies.
* Effective, planning, and execution, strategically aligned with organisation objectives, focused on efficiency, persistence.
* Strong stakeholder engagement and leadership abilities.
* Excellent communication skills, establishing strong channels between stakeholders and concentrating their attention toward the objectives.
* In depth technical experience in Software Development Lifecycle, practical experience in programming, analyses, and solution architecture.
* Complex Project Leadership including E-Government, ERP, BPM, Data warehousing, and enterprise Integrated Solution.
* Significant contribution in Strategic planning, transformation, process engineering and automation on departmental and organisational levels.
* Dual Perspective Management, the experience gained working for both sides build a strong ability to balance both the customer and vendor’s needs, enhancing project success and stakeholder satisfaction.
* Team Leadership, built and led high-performing teams, fostering a culture of collaboration, innovation, and continuous improvement.
* Active participation in strategic committees, contributing to the development of internal business units, and supporting decision-making.
* Enthusiasm for applying innovative technologies to meet the evolving demands of the business and the competitive market.

# PROFFISSIONAL EXPERIENCE

## UAE Airforce Air Defense (AFAD)

Strategic Planning and PMO Officer (2021- 2024)

Joined AFAD as First Officer in Strategic Planning and Project Management Office, my main duties were:

* **PMO Digital Transformation**: Orchestrated a comprehensive digital transformation for Project Management Office, leading a series of initiatives to integrate systems across various departments, significantly enhancing overall operational efficiency and data interoperability.

**Present**

2019 – 2021

**2019**

* **Strategic Planning and Execution**: Actively participated in the strategic department, contributing to the development and execution of long-term strategies. Collaborated closely with senior stakeholders to align PMO strategies with the broader organisational goals and vision.
* **Project Management Excellence**: Managed the facilitated the adoption of the Central Management Platform, successfully navigating complex stakeholder requirements and technical challenges to deliver a solution with potentials to significantly improve logistic operations and demand management.
* **PMO Process Optimization**: played a key role in revamping the existing PMO processes and methodologies, implementing best practices and standards to enhance project performance.
* **Compliance Management**: Managed the responsibility of assessing and improving the compliance for project manager and supporting them with any guidance needed to optimize the chances of achieving enhanced project outcomes.

### Technologies: .Net Framework, MVC, C#, SharePoint, Power BI.

### Project Mgt Tools: MS Enterprise Project Server EPS, SharePoint, TFS, PowerBI.

**MINISTRY OF EDUCATION**

**Sr. Project Manager**

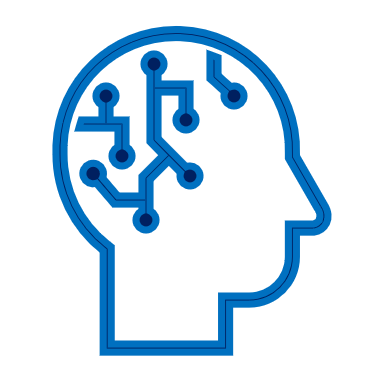


17 Projects

3 Programs

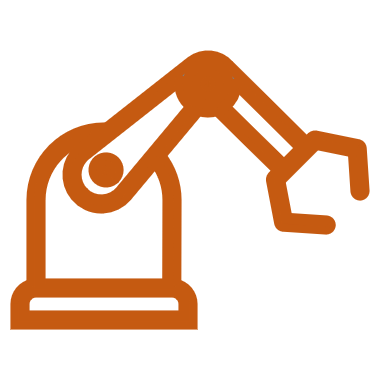
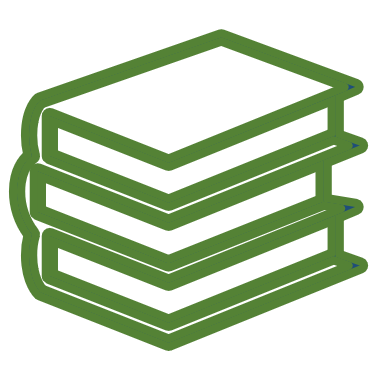


Products Nature



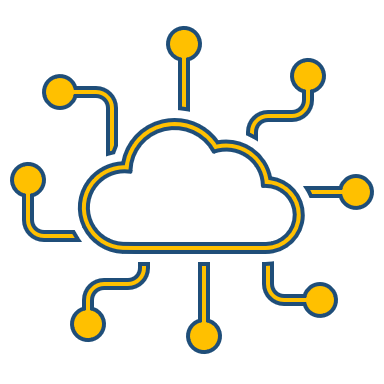
AI, and Machine Learning

Educational



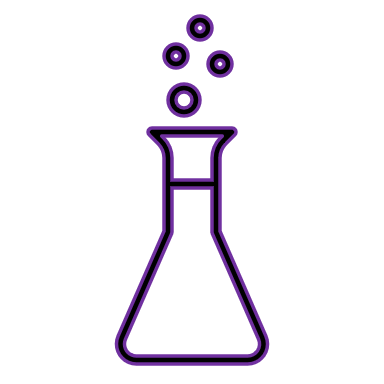
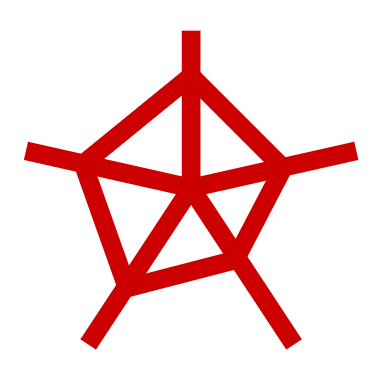
Business Process Automation

Finance



Infrastructure

Data Science and Analytics



E-Services

Involvement

## Ministry of Education (MOE)

Sr. Project Manager (2019-2021)

Working with MOE was one of the most important steps in my career path for the exceptional experience and in-depth knowledge acquired while working on more that seventeen projects across the three years of my duties, the most important achievements in my position:

* Oversaw key educational technology initiatives, driving advancements in MOE's IT infrastructure.
* Led TIBCO Enterprise Data Management and Analytical solution for the educational Data Center, including MDM, ESP, Analytics, Data Governance.
* Managed the National G2G Integration program between the ministry and more than fourteen other Ministries and Government Entities to establish the Unified citizen Profile,
* Assigned as a permanent member of Government Accelerators Program to enhance G2G collaboration.
* Granted the Award of Recognition for exceptional performance in the Government acceleration program.

Working for MOE is a great privilege and unique experience which will always have a unique impact on all aspects.

### Technologies:

.Net Framework, MVC, MS Dynamics, SharePoint, MS Graph, SQL Server, Power BI.

React Native, Angular, Java, Keycloak, Elastic Search, Python, OpenCV, TensorFlow.

Kubernetes, Docker, TIBCO, Oracle Fusion (SOA, UCM, Portals).

### Project Management Tools

MS Enterprise Project Server, Jira, MS Planner, TFS, GitHub

## Microsystems L.L.C

**2019**

**2016**

Project Manager (2016 – 2019)

**MICROSYSTEMS L.L.C**

**Sr. Project Manager**

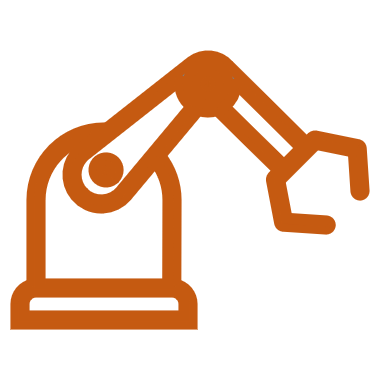


16 Projects

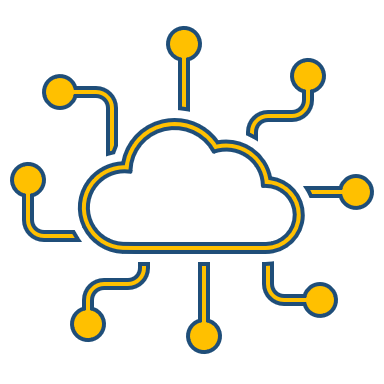
2 Programs



Products Nature

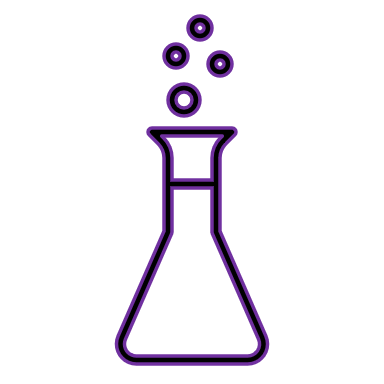
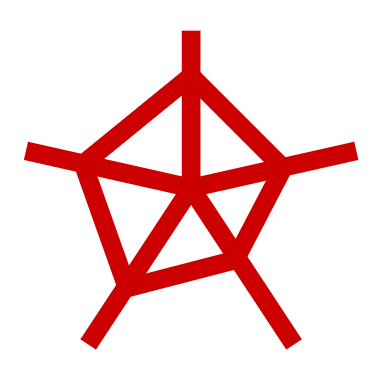


Business Process Automation



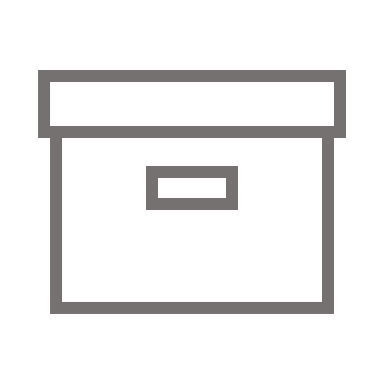
Infrastructure

Data Science and Analytics

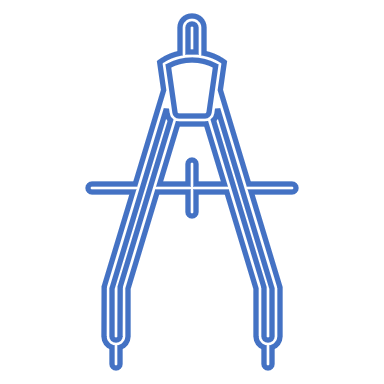


E-Services

Involvement



Enterprise Content Management



Architecture and Civil Engineering

Microsystems Solutions (MSC) is a pioneer in the field, with deep roots in the market since its establishment in 1990. During these years MSC secured its position as the most trusted and recommended Oracle partner for any Fusion Middleware implementation in GCC.Working with MSC was a fantastic opportunity to gain unmatched experience, the following highlights the main the achievements:

* Directed major Oracle technology implementations, strengthening client adoption for enterprise solutions.
* Managed the digital transformation Program for the Directorate of Town Planning and Survey.
* Managed the UAE Industrial Gate portal project, enhancing the Ministry of Energy and Industry’s online presence.
* Managed the Tadbeer Platform implementation, improving MOHRE's operational efficiency.
* Managed the Integrated Correspondence Management System for Federal Authority of Nuclear Energy FANR.
* Led other projects for other government entities and private sector as Ministry of Infrastructure, Abu Dhabi Media, AWR Al-Rostmany, and others. 

**TACME – (Mawarid Group)**

**Project Manager**

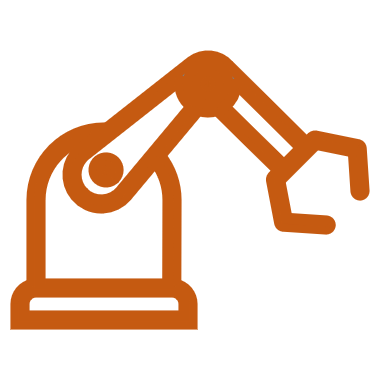


7 Projects

1 Programs



Products Nature

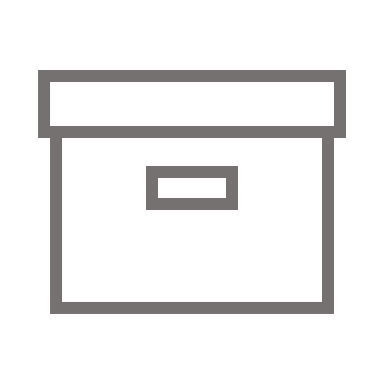


Business Process Automation



E-Services

Involvement



Enterprise Content Management

## Technical Art Concepts (TACME – Mawarid Group)

Project Manager (2014 – 2016)

TACME is one of the most active IT solutions companies, and the most progressive contributors in implementing the E-Government Services Across UAE at that time. These golden years led to a considerable expansion in size and market value of TACME resulted to the acquisition by Mawarid Group, during my position as a project manager, worked with many Government and private entities leading their digital transformation projects, some key projects and achievement are:

**2016**

* Dubai Trade Oracle WebCenter sites project, upgrading online services.
* the State Audit Institution Web Portal
* Public Proception Oracle WebCenter Portal Project.
* ADNOC's HR Kiosk self-service project, improving employee service access.
* Led the development of the State Audit Institution Web Portal.
* Family Development Foundation Platform.

**2014**

# Early Years Experience.

## Incube Solutions

Product Implementation Manager (2012-2014)

Responsible to assuring efficient implementation for Incube Solutions and its customization by planning and controlling the activities in compliance with company policies & procedures to achieve the highest level possible of system efficiency and customer satisfaction.

### MAIN DUTIES:

* Managed end-to-end implementation of Incube's Supply Chain and Fleet Management solution for some of the biggest organizations in Saudi Arabia including Coc-Cola, Savito, Al-Maraee, Al-Rabee, Herfi, Al-Faiha and others.
* Collaborated with clients to understand objectives, ensuring successful product customization and deployment.
* Developed and executed implementation roadmaps, streamlining process rollouts.

## SAM - Observatory of Higher Education Al-Riyadh/Saudi Arabia

System analyst and Designer (2010-2012)

* Led the automation of Observatory Publications’ workflow, increasing operational efficiency.
* Analyzed and redefined and documented the business requirements and transformed it into technical documentation.
* Facilitating the transition from manual to automated processes.
* Coordinated with the development team, ensuring the successful deployment of the new system.
* Analyze performance and request changes to correct deficiencies based on consultation with stakeholders and approval of supervisor.
* Contribute to system development and implementation.
* Assist and lead the development team during project lifecycle.

## IT Absolute

ERP Software Developer (2008 –2010)

* Developed and integrated ERP solutions for Financial and Brokerage Firms, enhancing the operations.
* Design and optimize database structures, improving data management and reporting functions.
* Provided technical support and system administration, ensuring smooth system functionality post-implementation.