Hammad Ismail

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SUMMARY

I am an "ISTQB Certified Tester - Foundation Level" SQA Engineer, skilled in software quality, comprehensive testing strategies, and effective customer service. My contributions have significantly reduced bugs and automated testing processes, leading to a more robust product offering for my employers. I am consistently testing and deep-diving into the products to maintain quality releases, with exposure to several different products. I am also very eager to learn new things and technologies and improve myself daily.

EXPERIENCE

Software Quality Assurance Engineer — Dec 2023 – Present
EuSopht — *Karachi, Pakistan*

- Implement and plan software quality assurance processes to ensure the delivery of high-quality QA solutions to clients.
- Document and plan Test plan and Test cases of the requirements
- Perform Manual and API testing on websites and Mobile applications.
- Identify and document software defects, track their resolution progress, and verify fixes to ensure adherence to quality standards and client specifications.
- Plan and Manage the QA process for the assigned projects.

SQA Engineer — Sep 2021 – Nov 2023
SimpliCore — *Karachi, Pakistan*

- Review and Analyze Requirements and communicate them to the Development team.
- Document Test cases of the requirements.
- Perform Manual and Automated testing on websites and Mobile applications.
- Assist the Development team in debugging the reported Bugs.
- Perform Stress, Load, and Performance testing on websites.
- Taking part in the different phases of development to ensure the features adhere to the acceptance criteria of each user story.

EDUCATION

FAST NUCES — Karachi, Pakistan
Master of Science in Software Project Management — *Aug. 2023 – Present*

FAST NUCES — Karachi, Pakistan
Bachelor of Science in Computer Science — *Aug. 2017 – Aug. 2021*

CERTIFICATION

ISTQB — ISTQB Foundation Level Certification (CTFL)
02 June 2023

TECHNICAL SKILLS

Testing Methodologies: Black box, Regression, Smoke, Sanity, Exploratory, Usability, UAT, Compatibility, Performance, Stress, Load
Tools: JMeter, Cypress, Postman, Slack, Jira, Bugzilla, Bitrix, VS Code, Github, Postgres
Skills: Requirement Analysis, Defect Tracking and Reporting, Manual and Automation Testing, Test Plans and Test Strategies, Test Cases, User Stories, STLC and SDLC