



# Jayanthi Ravikumar

📍 India

📞 +91 8973640081

✉️ jayanthiskcet@gmail.com

🌐 <https://www.linkedin.com/in/jayanthi-ravikumar-209608157/>

## Professional Summary

Quality Assurance Specialist with 8 years of experience managing QA teams and projects.

Certified in Lean Six Sigma Black Belt

Have multilingual skills: Japanese (JLPT N4, N3 in progress), Korean, Russian, and English.

A team player and effective communicator, adept at mentoring and motivating team members to achieve high-quality results. Proven experience managing multicultural QA teams, assigning tasks and reviewing work for accuracy. Adept at balancing multiple projects and priorities simultaneously.

## Skills

**Test Automation Tools:** HP UFT

**Testing Methodologies:** Agile, Scrum, Waterfall

**Test Management Tools:** HP ALM, Azure DevOps (VSTS)

**Defect Tracking Tools:** JIRA

**Testing Types:** Functional, Regression, Automation

**Scripting/Programming Languages:** VB Script, Python, Elixir, Unity

## Work History

09.2021 - 07.2023

### Quality Assurance Specialist

LTI Mindtree - Bengaluru

- Assigned testers to different modules, checked and provided feedback on test cases and scripts, collected and analyzed test results.
- Developed a comprehensive understanding of end-to-end processes for freight procurement applications.
- Developed and implemented testing procedures, including integration, system, usability, and regression testing to identify and resolve defects.
- Established processes for RFQ preparation and baseline, contributing to efficient project management and cost control.
- Developed proof-of-concept (POC) solutions to automate manual tasks and improve testing efficiency.
- Facilitated User Acceptance Testing (UAT) sessions with clients, effectively communicating and explaining complex processes to ensure clear understanding and approval.
- Mentored junior QA specialists, fostering a culture of continuous learning and professional growth.

09.2019 - 08.2021

### Senior Test Engineer

NTTData - Bengaluru, India

- Led a team of testers in ensuring ongoing application stability, identifying defects and performance issues through weekly test execution and regression test suite maintenance.
- Analyzed and reported test results, providing actionable insights for continuous product improvement.
- Introduced process improvements within the testing cycle to enhance testing methodologies and team productivity.
- Collaborated with manual testing team to automate test cases, reducing testing time and effort.

01.2019 - 06.2019

### Senior Test Engineer

Mindtree - Bengaluru, India

- Designed comprehensive and effective test scenarios to thoroughly evaluate software functionality.
- Developed robust descriptive programming scripts to enhance test coverage for new modules.
- Ensured data availability across various system layers, enabling efficient access throughout the testing process.
- Leveraged Visual Studio Team Services (VSTS) for efficient test management, tracking, and reporting of testing activities.

07.2015 - 11.2018

### Test Engineering Analyst

Accenture - Bengaluru, India

- Developed and implemented automation scripts using HP UFT, significantly improving testing efficiency and accuracy for SAP desktop applications.
- Actively participated in scrum meetings and defect calls to maintain alignment with project goals.
- Designed thorough and effective test scenarios to evaluate application functionality.
- Quickly gained proficiency in utilizing HP UFT and other testing tools, demonstrating a strong ability to learn new technologies.

## Education

04.2015

Bachelor of Technology, Information Technology, Sri Krishna College of Engineering And Technology - Coimbatore

## Certifications

- 1) JLPT N4 (Feb 2024)
- 2) Lean Six Sigma Black Belt Certification (April 2024)
- 3) TOPIK 1 (July 2022)
- 4) Supply Chain Management Specialization (Nov 2023)

## Languages

### English

 Bilingual or Proficient (C2)

### Japanese

 Intermediate (B1)

### Russian

 Beginner (A1)

### Tamil

 Bilingual or Proficient (C2)

### Korean

 Elementary (A2)