Laura Camargo

Senior Quality Analyst

Location: Osasco, São Paulo, Brazil | **Phone:** +55 11 983225287 | **Email:** c.laura900@gmail.com
LinkedIn: https://www.linkedin.com/in/laura-camargo-32449518b/

SUMMARY

Senior quality analyst with over 6 years of experience in software testing, primarily focused on manual testing. Expertise in working with high-performance teams to develop and execute comprehensive black box testing, creation of test artifacts as Test Plans, Test Scenarios,Test cases and Test Reports resulting in substantial increases in product quality. Proficient in QA metrics as Test Case Pass/Fail Ratio, Defect Density, Test Case Design Quality, Test Effectiveness and Test progress to enhance test effectiveness and maximizeROI.

SKILLS

Proficient: Jira, Testrail, Black box testing, Agile Methodologies, Communication, Project Analysis, Creation of Test Artifacts, Mobile testing on iOS and android devices,Ease in public speaking,Creativity,Critical and analytical vision, Ease to learn new tools,
Intermediate: Firebase, Google Docs, Google Sheets
Beginner: SQL, API testing, Postman

PROFESSIONAL EXPERIENCE

USER ACCEPTANCE PRODUCT EVALUATOR II
Linkedin (Net2Sources Contractor) | nov 2023 - JUl 2024
Remote

- Creation of test plans that cover complex systems based on existing testing strategies and tools
- Planning and on-time delivery of detailed test artifact
- Creation and sharing of actionable test plans by the quality and development team
- Representation of the test team during the design phase to ensure the inclusion of test requirements and quality criteria
- Accurate planning and communication about test results
- Appropriate escalation of issues and risks to schedules while ensuring quality is not compromised
- Review of test results
- Creation of test plan and GPT chat testing on new products developed
- Creation of test plan and game testing on new products developed
- Creation of accessibility tests for people with special needs in accordance with the acceptance criteria of the Microsoft Accessibility Standard (MAS)

Key Technologies and Tools: Jira, Testrail, NVDA, Google sheets,Google docs,Figma,Slack,Zoom

QUALITY ANALYST IV
Wildlife games | JUN 2021 - JUN 2023
São Paulo,BR

- Elaboration of test cases and maintenance, use of the testrail platform
- Execution of manual tests of feature, integration, regression and quality control tests after release launch,

usability tests and smoke tests
- Participation on various balancing tests along with the game design team
- Test flow control with the Jira platform
- Participation in the process of planning and implementation of feature in the games together with the dev and PO team using agile methods
- Product knowledge such as improvements in store functions, main screen, gameplay, character skills, items
- Diffusion of the quality culture with the team
- Active communication with different professionals from different squads in English to obtain information
- Complementary activities such as communication with the game design team to suggest characters, skins, character names, lore

Key Technologies and Tools: Jira, Testrail, NVDA, Google sheets, Google docs, Postico, Figma, Andoid and iOS mobile,Jenkins,Slack,Zoom

QUALITY ANALYST II
WIPRO Limited | MAY 2020- JUN 2021
- Manual test in web application, approval of project features
- Work together with team and coordinators to make test reports in the project

Key Technologies and Tools: Jira, HP ALM, Microsoft Teams, Microsoft Office,Bradesco Bank's online exchange platform together with the Central Bank of Brazil

QUALITY ANALYST
TAPPS GAMES | AGO 2018 - jan 2020
São Paulo,BR

- Help to spread the test culture in the team
- Performing manual tests on various games
- Execution of update, integration and regression tests
- Review of interfaces according to features and design by performing usability testing
- Test Plans creation and maintenance
- Participation to spread the quality of all phases of the development process
- Working together with the PM / PO in defining the acceptance criteria for user stories
- Work together with the team to understand, in general, about the functionalities

Key Technologies and Tools: Jira, Testrail, Google sheets, Google docs, Figma, Andoid and iOS mobile,Jenkins,Slack,Zoom

EDUCATION
Bachelor of Digital Game Development
Faculdade de tecnologia de carapicuíba(Carapicuiba technology college), São Paulo, Brazil   02/2012 to 06/2016
- **As a monitor in portuguese classes I-II :**Help the students to solve doubts on the subject,Help in the composition of works presented during the semester,Guidance in the production and elaboration of narratives and characters, Coordination of presentations at Fatec Game Week - student projects presented, Help in document preparation, image analysis, organization of oral presentations
- **Bachelor Thesis**: Jogos Digitais para terceira idade para Auxiliar na Prevenção da perda de memória - Digital Games for Seniors to help prevent memory loss

LANGUAGES
Portuguese: Native
English: Advanced