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🏠 Calle Islas Canarias 239,
Valencia

📅 Date of birth
15/09/1994

📞 +34 689 62 28 78

🇪🇸 NIE: Y6251024Y

Languages

Italian

English

Spanish

French

Valenciano

Skills

Problem solving,
organization,
communication

Customer orientation,
detail and excellence

Proactivity and dynamism

Initiative and team work

Active listening

Empathy

Technical Proficiency

Multitasking

Customer Relationship
Management

Time Management

Adaptability

Digital skills

Office suite

Windows system

Marco Polizzotto

International experience - 5 spoken languages

Work experience

- **Police officer**
Ministero dell'Interno, Italy 08/2019 - 04/2024
- **Customer support service**
Grupo Salamandra, Valencia (Spain) 01/2019 - 07/2019
- **International flight attendant**
Ryanair, Ireland - Spain 01/2017 - 12/2018
- **Customer support service**
Tropics srl, Lloret de Mar (Spain) 01/2014 - 12/2016

Education

- **Political science and international relations degree**
Università degli studi Niccolò Cusano, Italy 02/2023

Languages certificates

- **Certificat de coneixements de València C1**
JQCV, Valencia 11/2023
- **Certificación de calificación DELE nivel C1**
Instituto Cervantes, - 11/2021
- **ESB level 2 Certificate in ESOL Internationals All Modes - C1**
English Speaking Board, - 10/2020

Certificates/Courses

- **Logistics function and cost optimization**
Addlid Servicios Corporativos S.L., - 02/2024
- **Training of the freight intermediary**
Course Cloud, - 11/2023
- **Fundamentals of Transportation Management**
Edukators London Ltd, - 11/2023
- **Logistics fundamentals**
LOGYCA, - 11/2023
- **Ofimática en Microsoft Office**
UCAM, - 07/2023
- **IT network administrator technician**
DEMOS srl, - 02/2015
- **European computer license EIPASS 7 modules**
DEMOS srl, - 07/2014