



Quincy Omotayo

IT Specialist

Contact

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Skills

Relational Database Management (MSSQL, PostgreSQL, MySQL)

API Integration

Rest API Implementation & Testing

Highly accomplished Information Technology Specialist with a proven track record of 13 years in delivering comprehensive technical support. Specialized in resolving complex technical issues, I have a deep understanding of Core-Banking Solutions, API applications, Testing, and Solutions Delivery, Office 365. Proficient in providing Tier 2 and 3 support, with a strong ability to analyze, diagnose and resolve database management issues.

As an astute IT Support Specialist, I have consistently demonstrated strong troubleshooting capabilities and a customer-oriented attitude. I am dedicated to fostering teamwork and have a history of contributing to company success. Now, I am eager to leverage my expertise and experience in a senior management position to lead and empower teams to achieve our company's strategic goals.

Work History

2021-12 -
Current

IT Specialist

Unified Payment Services Limited, Lagos, Nigeria

- Designed, support enterprise solutions, database, risk and compliance, internal audit, and firewall security
- Operated database management systems to analyze data and perform data mining analysis
- Designed, constructed, modified, integrated and tested data models and database management systems
- Implemented database backup and recovery procedures
- Tested API solutions and delivery
- Implemented National Electronic Funds Transfer Servers (NEFT) for Hope Payment Service Bank
- Monitored core banking application and middle-ware
- Conducted research and provide advice to other information systems professionals
- Lead and supervise a team of 5 staff members in the towards the development and implementation of data policies, standards and models

SOAP



XML



Testing (TEST)



System Integration and Builds



Office 365

Enterprise Application Support



Data Management



Core-Banking Management



Technical Issue Analysis



Data Recovery



Disaster Recovery



Networking & Infrastructure



Firewall Configuration



Vulnerability Assessment



Leadership



Results driven



Collaboration



Public speaking

2020-03 -

2020-11

General Manager

Nutriwealth Global Resources SDN BHD, Lagos

- Managed sales team to increase sales by 15%
- Successfully implemented new marketing strategy
- Led team of 20 employees to reach quarterly goals
- Achieved high customer satisfaction rating of 95%
- Worked with human resources to reduce turnover by 10%
- Achieved a payout of 80%
- Achieved sales of \$2million (USD) within one year of operations

2012-08 -

2019-05

IT Project Manager

Bosak Microfinance Bank Limited, Lagos

- Developed and implemented a backup and recovery plan for the database
- Created and maintained Core banking database, users and permissions
- Monitored database performance and made necessary adjustments to optimize performance
- Collected and documented user requirements
- Provided training to new database administrators on proper database management
- Led a team of 3 developers in the creation of a new e-commerce website
- Project-managed the development of a new core banking database
- Wrote specifications for, and oversaw the development of, a new customer loyalty program
- Was responsible for the successful launch of a new NGO owned by Bosak Microfinance Bank Ltd Board (Bosak Grassroot Empowerment Initiative)

2009-01 -

2010-12

Industrial Trainee

Nigerian Airspace Management Agency, Lagos

- Developed an understanding of the company's products and services
- Assisted with research and development projects
- Completed high throughput analytics using MSSQL
- Assisted with the planning and execution of promotional events
- Provided administrative support to the ICT Team

Languages

English

Native or Bilingual

Yoruba

Native or Bilingual

Education

2004-09 -
2010-05

Computer Science

Olabisi Onabanjo University – Ogun State

2000-09 -
2002-05

Planning Studies

Lagos State University - Lagos State

Certifications

AWS Solutions Architect (In-View)

API Security Architect

API Product Management

Cyberoam Certified Network & Security Professional -
CCNSP

SOPHOS (Cyberoam Technologies Pvt. Ltd.)

MCSE Solutions Expert - SQL Server Essentials

Accomplishments

- Endorsements in software development and web applications.
- Completed intensive training in database fundamentals and software engineering.
- Recipient of individual and departmental awards for providing stellar client service.
- Supervised team of 5 staff members.
- Collaborated with team of 6 in the development of 3rd Party API Project.
- Anger Management award.

Interests

Football

Reading