

Rashondra Rasberry
4015 Dallas St.
Houston, Tx. 77023
8507302740
rashondra.rasberry@gmail.com

EDUCATION

Liberty University – Lynchburg, VA
Bachelor of Science, August 2014
Psychology Christian Counseling

EXPERIENCE

Maximus Federal- Lynn Haven, FL

Customer Service Representative, July 2022

- Answer incoming calls from consumers including the general public, prospective enrollees.
- Assisting enrollees or acting on their behalf in accordance with all performance standards
- Following policy procedures, protocols, confidentiality, and privacy policies

Dual Customer Service Representative, March 12, 2023

- Medicare and Marketplace tier 1 customer service representative

Acting Dual Nesting Customer Service Representative, August 2023

Positive Behavior Supports Corporation- Panama City, FL

Registered Behavior Technician (RBT), March 2019 to Oct 2021

- Providing direct client care in one-on-one and group settings
- Following the behavior reduction and behavioral skill acquisition protocols
- Collecting and recording data based on client behavior.
- Communicating with clients, parents, and caregivers regarding client progress
- Assisting behavior analysts with behavior reduction assessments, skills acquisition, and preparation of client materials

Margaret K Lewis- Panama City, FL

DSP (Direct Support Professional), September 2020 to December 2021

- Provide direct care services for individuals with Autism, Down Syndrome, and other disabilities.
- Participating in lesson planning sessions, and communicating with parents and school officials
- Co-teaching lessons under the Teacher's guidance, leading small groups or individual instruction and discussions, and reviewing classwork.
- Attending to students' physical, personal, academic, and emotional needs
- Performing clerical duties

SKILLS and CERTIFICATIONS

Behavior University

Registered Behavior Therapist, February 2019

Certification #RBT-20-112908

- Applied Behavior Analysis
- Behavioral Therapy and Management
- Curriculum Development
- Administrative Experience
- Case Management
- Research
- Special Needs & Education