

# Shabeen Akhtar

## Associate Software Engineer (QA)

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🏠 Lucknow, Uttar Pradesh, India - 226020

Quality Assurance Engineer with around 2 years of software testing experience working in a fast-paced agile organization with four weeks application development life cycle and 2 years of experience working as a professor of software testing. Helped deliver successful product releases while working under strict deadlines.

With a considerable history of discovering errors, resolving defects, and ensuring high quality deliverables; expertise in manual testing and an eye for detail, I am seeking to leverage my skills to ensure the delivery of high-quality software.

## PROFESSIONAL EXPERIENCE

### ▪ Associate Software Engineer (Quality Assurance)

*TA Digital, Hyderabad, India | January 2022 – October 2023*

- Worked on testing web based and desktop applications. Consistently managed to help deliver successful production releases without any critical issues while working in strict deadlines and ad hoc requirement changes.
- Worked as the only QA on some projects providing full support including end to end testing, defect triage, and providing release sign-off.
- Wore multiple hats working as a QA as well as a CMS content author.
- Performed cross-browser and multi-device testing to identify bugs on web as well as mobile platform
- With my attention to detail, help stabilize my client by significantly bringing down the overall defect count and system became almost 90% bug free.
- Quick identification and retesting of regression bugs to ensure that there are no issues in the release.
- Expertise in Functional Testing, UI Testing, UX Testing, Accessibility Testing, Analytics Testing and Regression Testing.
- Proficient with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- Good knowledge of Testing Concepts and Testing Methodologies.
- Experience in writing, reviewing, and executing test cases based on business requirements and technical specifications.
- Expertise in capturing and testing Adobe Analytics using Omni bug Tool.
- Experienced in content authoring using Adobe Experience Manager (AEM) and Drupal
- Experienced in delivering quality work while working under strict deadlines in Agile Scrum framework.
- Good knowledge of Defect Reporting and Tracking using JIRA and Azure DevOps tools.
- Expertise in UI testing the application with the help of Figma and XD design.
- Good Knowledge in Accessibility Testing by using NDVA Tool, WAVE Tool and AXE DEV Tool.
- Experienced in performing client-side load testing (performance testing) and accessibility testing using Lighthouse Tool from chrome extension.

### ▪ Assistant Professor

- *United College of Engineering, Prayagraj, UP, India | April 2021 – November 2021*
- *SRMS CET&R, Bareilly, UP, India | October 2020 – March 2021*
- *KCNIT, Banda, UP, India | February 2020 – September 2020*

- Taught software testing to B. Tech. students.

## CERTIFICATIONS

ISTQB Certified Tester Foundation Level (CTFL)

## CORE SKILLS

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- **Hard Skills:** Functional testing, UI/UX testing, Accessibility testing, Analytics testing, Regression testing, Performance testing, SDLC, STLC, Bug life cycle, Testcase writing, Agile Scrum, Content authoring
- **Soft Skills:** Time management, Flexible, Adaptable, Excellent communication
- **Tools:**
  - **Bug Management:** Jira, Azure DevOps
  - **Content Authoring:** Adobe Experience Manager (AEM), Drupal
  - **Performance Testing:** Lighthouse
  - **Accessibility Testing:** NVDA, Wave, AXE Dev
  - **Adobe Analytics:** Omnibug
  - **Device Testing:** BrowserStack
  - **Design:** Figma, XD Design
- **Platforms:** Windows, Mac, Android, iOS

## EDUCATION

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- **Master of Technology (M. Tech.) in Computer Science & Engineering | 86.23% Marks**  
*Integral University, Lucknow, India (2017 – 2019)*
- **Bachelor of Technology (B. Tech.) in Computer Science & Engineering | 74.96% Marks**  
*Integral University, Lucknow, India (2013 – 2017)*

## PROJECTS

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- **American Cancer Society website redesign/rebuild:**

The American Cancer Society is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem. This project was to complete website redesign deliverables for "cancer.org" web experience using Adobe Experience Manager while continuing the move to AEM as a Cloud Service by creating and migrating static templates to editable templates.

My role included creation and execution of testcases on Azure DevOps tool. I also worked as a content author for authoring pages in AEM and played a key role in component testing of AEM.

- **AARP - Member Value Communication:**

AARP is a non-profit advocacy group for people over fifty years of age, focusing on healthcare, insurance, social security and other issues affecting the population.

I played a key role as a functional and UI tester, designing and reviewing test cases, performing end-to-end testing on various browsers and mobile devices, and doing analytics testing with the help of Omnibug Tool to check the eVars values as per the requirements.

- **SK Managed Services - AMS Support (Service King Collision Repair Centers):**

Service King provides different types of repair services for its customers. Service King Scheduler provides seamless experience for booking appointments to their customers. There are different workflows for SK customers and the Scheduler (or Direct Assignment workflow) is one of them.

I worked as the sole QA on this project, handling content authoring on Drupal, managing end-to-end testing of the website on different browsers and mobile devices, creating and organizing test cases, reporting bugs on Jira and following up on them with the developers till their closure.