



# SILVIA SUZART

## Product Manager

Skills: B2B · Problem solving · Scrum · Facilitation · Backlog management · Stakeholder management · Product development.

### Contact

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- Digital Nomad

### Education

- Product Manager**  
Business Behavior Institute of Chicago  
2021-2023
- Bachelor of Physics**  
Federal University of Espirito Santo  
2012-2020
- English exchange**  
Atlas Language School  
2023 | Pembroke - Malta

### Skills

- Lidership ● ● ●
- Solution Oriented ● ● ●
- Adaptable ● ● ○
- Strategic planning ● ● ○
- Data analyst ● ● ○
- Figma ● ● ○
- Jira ● ● ●
- Miro ● ● ●

### Language

- English
- Spanish
- French

### Volunteer Work

- AIESEC**  
2018 - 2021
  - President - 2021
  - Head of marketing - 2020
  - Head of operation - 2019
  - Sales team leader - 2018

### Experiences

- Product Owner**  
BPool | Mar 2022 - Current
  - Responsible for building and managing the product vision and roadmap;
  - Expertise in the design and validation of solutions and hypotheses in collaboration with the UX, Data Science and operations teams during periods of Discovery and validation of MVPs;
  - Expertise in technical validation with QA and Tech Lead, continuing with backlog prioritization and refinement;
  - Responsible for conducting SCRUM ceremonies with the development squad, working on writing and validating epics, user stories and business rules;
  - Responsible for managing and reporting product KPIs, monitoring the development team's delivery metrics, linking product goals to the organization's objectives.
- Product Owner**  
4all | Oct 2021 - Nov 2023
  - Responsible for building and managing the product vision and roadmap, working with stakeholders to maintain them;
  - Responsible for conducting SCRUM ceremonies with the development squad, working on writing and validating epics, user stories and business rules;
  - Responsible for managing and reporting product KPIs, monitoring the development team's delivery metrics, linking product goals to the organization's objectives;
  - Agile: Responsible for facilitating ceremonies and agile dynamics. Support for the roadmap and backlog, in the design and creation of systemic processes and overviews. Support and support for agile practices, visibility and continuous improvement within teams and structures.
- Product Manager**  
LUMA | May 2021 - Dec 2021
  - Expertise in the design and validation of solutions and hypotheses in collaboration with the UX, Data Science and operations teams during periods of Discovery and validation of MVPs;
  - Expertise in technical validation, continuing with backlog prioritization and refinement;
  - Responsible for writing and validating epics, user stories and business rules;
  - Responsible for managing and reporting product KPIs, monitoring the development team's delivery metrics, linking product goals to the organization's objectives;
  - Continuous Discovery: Carrying out dynamics and interviews with internal and external customers to maintain the roadmap.
- Project Manager**  
Politintas Freelancer | Oct 2022 - Current
  - Manage IBM virtual assistant implementation with a focus on flow customization;
  - Expertise in technical validation, continuing with backlog prioritization and refinement.