

EZENWA CHINENYE THECLA

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Dynamic project manager with scrum mastery experience managing agile projects, and also a QA engineer experienced in writing test scripts, debugging, implementing automation, and manual tests to help applications run smoothly. Collaborates with the software team in a continuous build and deployment process. Leading the development team by practicing the scrum framework and agile methodologies. Excels at learning new software tools and best practices in software quality assurance. I am flexible, eager to embrace new challenges, pay attention to details and understand the need for excellence in project execution and have a good team spirit. Practiced at enhancing community support with forward-thinking strategies and skilled leadership over teams and resources. Well-organized, industrious, and dedicated to boosting support to meet expanding requirements.

SKILLS

- Scrum /agile methodologies
- Cross-team organization
- Project monitoring and tracking with Jira
- Requirement gathering
- Manual Testing
- Automation testing using Selenium web driver
- Writing of Test Scripts/ Test cases including regression analyses
- Functional testing
- HTML/CSS
- Defects and triage reports using Jira, and Microsoft Excel
- API Testing using Postman and swagger
- Cypress automation with javascript

WORK HISTORY

2022 -10 Technical Project Manager/QA Tester | Zarttech

- Develop a deep understanding of the client projects to gain insights into the scope of service delivery and ensure that the tasks assigned to the project team are properly executed
- Take accountability for service delivery performance, meeting clients' expectations, and driving future demand

- Provide weekly/monthly project updates to the client and constantly keep in touch with the clients.
- Provide a technical description of project status (in writing) for both internal and clients consumption to manage expectations.
- Manage client expectations by communicating project status and issues; resolving concerns; analyzing time and cost issues; preparing reports.
- Ensure 100% retention of both clients and developers and ensure that the developers frequently and correctly fill the project timesheet
- Assign tasks and manage individual or team performances on the project, ensuring development timelines are met and all timesheets are completed properly and in a timely manner
- Analyze third-party as well as internal processes, and create strategies for service delivery optimization
- Provide accurate and regular reports to the management on the performance of the projects
- Provide client support services in an accurate and timely fashion.

2022 - 03 - Current: Scrum Master | Software QA engineer | Fitted Ng

- Sprint planning and review, including sequencing of development tasks across front and backend for optimal project delivery and adoption by internal and external users.
- Completing final tests and creating test reports at various stages in the development process
- Designing plans, procedures, and scripts to test and evaluate software
- Project management of the development team. Reduced project over-run by over 50% through implementation of agile methodology
- Assist with management and prioritization of product backlog and roadmap planning
- Host daily stand-up meeting
- Designing manual and automated test procedures to evaluate each software product. Delivered over 65% coverage ratios for key products leading to sharp reductions in errors on the system and funnel drop-offs for key user actions
- Test case documentation

2021 - 10 - Current Software QA Engineer | Fitted Ng

- Analysing users' stories and/or use cases/requirements for validity and feasibility during scoping of projects
- Collaborate closely with other team members and departments to administer UATs (User Acceptance Testing).

Introduced and institutionalized automated and manual testing into CI/CD development process.

- Design and develop automation scripts to assure effective coverage of applications for optimal user experience
- Execute all levels of testing (System, Integration, and Regression). Successfully worked with the development team to launch 3 business critical systems within 4 months
- Apply quality engineering principles throughout the Agile product lifecycle
- Wrote and maintained test case documentation for all 5 products in the multi-sided marketplace

2021 – 07 – Current Volunteer | QA TechTalks -Community, Kuala, Lumpur

- Volunteered with organizations to help make measurable differences for program recipients.
- Developed monthly schedules and assignments for volunteer staff.
- Organised and managed events and projects as part of community support services.
- Wrote blogs on software testing for the community

2018 – 09 – 2021-11 Scrum master || Software QA Tester | Nexus 23rd Century Services Limited, Ikoyi, Lagos

- Project monitoring and requirement gathering
- Workflow diagram and modeling
- Wrote and optimized test cases to maximize the success of manual software testing with consistent, thorough approaches.
- Assessed software bugs and compiled findings along with suggested resolutions for development team members.
- Collaborated with developers and product owners to stay current on product features and intended functionality.
- Developed, implemented, and maintained automated test ware for scripts, functions, and programs to boost testing efficiency.
- Identified and tracked defects with Jira and Microsoft excel and supported developers in resolving problems by completing additional tests.
- Carried out tests to identify, report, and repair issues such as bugs and glitches.
- Developed and maintained test script for user acceptance testing (UAT)
- Collaborated with the QA team to test software quality through manual and automated testing.

The solution is a secure web-based application framework built on Microsoft ASP.NET CORE 2.1 using TypeScript for the front end and Microsoft SQL Server as the backend data store.

2018 -02 – 2018– 09 Administrative Executive | Goshen Integrated Supplies Limited Lagos

- Data entry (sales figures, property listings, etc.) and organized strategic meetings.
- Responded to emails and other correspondence to facilitate communication and enhance organization processes.

2017 -02 – 2017 – 10 Volunteer | Teens Code Africa, Surulere, Lagos

- Helping young secondary school leavers identify and create solutions that address social problems through
- Organising coding classes on HTML and CSS
- Coordinated work of a project dedicated to raising awareness of need, applying strong project and team leadership to enhance success.

2016 -01 – 2017 -07 Software tester Intern | Nigerian Petroleum Exchange, Ikoyi Lagos (NipeX)

- Studied business requirements and technical specifications to create test strategies.
- Identified, analyzed, and documented all programming errors and operational characteristics inconsistent with stated requirements and design specifications.
- Provided usability recommendations to the development team to make applications more user-friendly.
- Created test plans and test cases.
- Supported NipeX Suppliers on the use of the new registration/prequalification system.
- Supported Operators and Suppliers on the E-market 7.0 System.

2014 – 10 – 2016 – 11 General Secretary | Federation of Colleges Ex-students Christian Association, Lagos.

- Produced accurate office files, updated spreadsheets, and crafted presentations to support executives and boost team productivity.
- Responded to emails and other correspondence to facilitate communication and enhance association processes. • Drafted professional memos, and letters for meetings to support association objectives and growth.
- Organised Mock CBT Jamb examinations for aspiring jamb students.
- Engaged in community outreach to aid program missions centered on community support and enrichment.

EDUCATION

2022 – 05 - Current Udacity Nanodegree Scholar

Intermediate Python Class

2017 - 01 – 2022 Bachelor of Science: Economics and Business Management

University of Lagos, Lagos

2017 – 10 – 2019 – 11 Higher National Diploma (HND): Computer Science

Yaba College of Technology, Lagos

2013 – 10 – 2015 – 11 Ordinary National Diploma (OND): Computer Software Engineering

Dalewares Institute of Technology, Palm groove, Lagos

CERTIFICATIONS

2020 – 01 Certified Software tester, ISTQB

2020 – 05 Full Stack Automation with Selenium Web driver (Udemy)

2020 – 02 SAP MDG EAM & AIW 1909 S/4HANA Solution Extensions (Utopia)

2021 – 07 Agile Methodologies /Scrum framework (Udemy)

Awards - First runner-up Software quality assurance specialist - Tech trend Africa (2021)