# FINANCIAL SUPPORT ANALYST - QA ASSURANCE ANALYST (MANUAL/AUTOMATION)

Former English and Italian translator turned meticulous Financial Support Analyst, dedicated to performing high-quality evaluations and delivering accurate results through comprehensive maintenance processes of financial applications in both lower production and production environments.

My analytical skills and commitment to excellence consistently result in improved user satisfaction and operational efficiency. With a strong expertise in QA methodologies and a deep inclination towards automation, specialising in Python and Selenium, I excel at ensuring the reliability and efficiency software.

Accenture, 07 - 2022

### WORK EXPERIENCE

## FUNCTIONAL / QA ANALYST

- Extract and analyse financial data from SAP Systems ensuring accurate and timely insights for tax and income systems.
- • Evaluate requirements and perform changes to optimise financial application processes and maintain compliance with industry standards.
- Validate financial processes, track deployments, and manage vulnerabilities across various environments to ensure system security and efficiency.
- Track and resolve incidents within financial applications, analysing stored procedures and SSIS packages to maintain data integrity.
- · Create and manage groups on various financial platforms to facilitate efficient workflow and data management.
- • Develop, implement, and automate test scripts and daily tasks, improving accuracy and reducing manual effort in financial application testing.
- • Provide production and business support, integrating solutions with Azure DevOps and Azure AD to enhance system performance. Key Achievements
- Automated several performance tools to reduce stages in monthly recurring tasks
- Became SAP Release Test Lead
- In charge of password rotations (PAM) and vulnerabilities fixes

# ENTRY FUNCTIONAL ANALYST

Diuff, 2021 - 2022 • Typing in data provided directly from customers, word processing tools and spreadsheets (ms office word, excel etc.) creating spreadsheets and performing data quality checks.

Key Achievements

 Reduced data processing time by 90% by improving the existed dashboards and the functionality of planning tools.

#### CONTACT

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### EDUCATION

Google Software Testing and Automation **Specialisation Certificate** 

Coursera

Google Data Analyst Professional Certificate

Coursera

## LANGUAGES

English Spanish Italian

## SKILLS

Technical Skills: Azure DevOps, SDLC, SQL Queries, Cypress, Worksoft, Group Access Management,

SAP integrations, Python (Selenium, Pandas), Jira

Soft Skills: Communication, Problem Solving, Teamwork, Attention to Detail, Leadership, Public

Speaking