# ZAMADLUKULA NTOMBELA

# CONTACT

Spruitview , Gauteng 1425

0732931061

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## SKILLS

- Microsoft Word
- Communication skill
- Software skill
- Spreadsheet management
- Report analysis
- Administrative support
- Scheduling and calendar management
- Program files maintenance
- Travel planning

### PERSONAL INFORMATION

Title: Student

## LINKEDIN PROFILE

https://www.linkedin.com/in/zamadlukul a-ntombela?

utm\_source=share&utm\_campaign=shar e\_via&utm\_content=profile&utm\_mediu m=android\_app Dedicated and hardworking with a willingness to learn and grow within a team-oriented environment. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

## EXPERIENCE

#### April 2024 - July 2024

Teaching English Online as a Foreign Language Preply, South Africa

- Monitored emails, organized inbox, and prioritized messages for supervisor
- Set up virtual Zoom meetings, invited guests and disseminated agendas
- Elevated client experience by providing timely customer support via phone calls, emails, and live chat platforms
- Enhanced client satisfaction by efficiently managing and organizing schedules, appointments, and travel arrangements.

## EDUCATION

12/2022 Matric Velangaye high school - Nkandla

#### 02/2024

TEFL CERTIFICATE: Teaching english online as a foreign language Teacher record- Johannesburg

#### 02/2024

First aid training: First aid training by St John ambulance Cursa- Johannesburg

#### 02/2024

Virtual Assistant Program : Administrative Assistance And Secretarial ScienceAdmil ALX - South Africa